

## APPENDIX A.6.



**Universiteti – University – Universitesi – Univerzitet  
"UKSHIN HOTI" Prizren**

### **Questionnaire**

**for student evaluation of study programs, administration services, faculty,  
library and infrastructure management bodies**

**ACADEMIC YEAR:** \_\_\_\_\_ **SEMESTER:** \_\_\_\_\_

**FACULTY:** \_\_\_\_\_ **STUDY PROGRAM:** \_\_\_\_\_

**EVALUATION DATE:** \_\_\_\_\_

Aiming at ensuring quality in the teaching and learning process, study programs, administration services, leading academic units and infrastructure, Ukshin Hoti University Prizren considers student evaluation of study programs, administration services, the governing bodies of the faculty, library and infrastructure, important.

Assessments are completely confidential and the questionnaire guarantees complete anonymity.

Deans, teachers and other relevant bodies will be notified on the evaluation results after the evaluation process is completed..

**The rating for each question is rounded off by 1, 2, 3, 4 or 5.**

Note: 5 = Excellent; 4 = Very good, 3 = Good; 2 = Satisfactory; 1 = Poor.

No.		Excellent	Very Good	Good	Sufficient	Poor
1.	Program leaders give importance to students' suggestions and problems.	5	4	3	2	1
2.	The teaching staff has a positive attitude towards the students.	5	4	3	2	1
3.	The faculty has sufficient staff.	5	4	3	2	1
4.	Announcements and notices are timely.	5	4	3	2	1
5.	The administrative staff has a good attitude towards the students.	5	4	3	2	1
6.	Learning opportunities are sufficient.	5	4	3	2	1
7.	University and faculty offer different opportunities ( <i>internships, walks, other activities</i> ).	5	4	3	2	1
8.	The environmental conditions ( <i>heating, lighting, hygiene</i> ) are at the right level.	5	4	3	2	1
9.	We have enough space.	5	4	3	2	1
10.	Students will be assigned to elective courses as they wish.	5	4	3	2	1
11.	My overall opinion of this study program is positive.	5	4	3	2	1
12.	I would recommend this study program to other people as well.	5	4	3	2	1
13.	The study program is current with developments in this study discipline.	5	4	3	2	1
14.	Post-study employment opportunities are familiar to students.	5	4	3	2	1
15.	The Dean is open to remarks, suggestions, and requests from students.	5	4	3	2	1
16.	The Vice Dean is open to students' remarks, suggestions and requests	5	4	3	2	1

17.	The program leader is in constant contact with students and is open to student observations, suggestions and requests.	5	4	3	2	1
18.	Faculty administration services are satisfactory.	5	4	3	2	1
19.	Central administration services are satisfactory.	5	4	3	2	1
20.	The classrooms provide satisfactory learning conditions.	5	4	3	2	1
21.	The maintenance of university premises is at an appropriate level.	5	4	3	2	1
22.	Computer lounges are available for students	5	4	3	2	1
23.	The library is available to students and there is enough literature.	5	4	3	2	1
24.	Services for students with disabilities are satisfactory	5	4	3	2	1
25.	Announcement tables contain abundant and continuous information.	5	4	3	2	1
26.	Students have access to sports and recreational centers inside or outside the university	5	4	3	2	1
27.	Student accommodation is satisfactory.	5	4	3	2	1
28.	Students need dormitories.	5	4	3	2	1
29.	The IT staff provides the necessary services to students.	5	4	3	2	1
30.	The University offers student-friendly student services	5	4	3	2	1
31.	Student representatives at the faculty level address the needs of students.	5	4	3	2	1
32.	The Student Parliament is committed to the interests of all University students	5	4	3	2	1
33.	The library has sufficient staff.	5	4	3	2	1
34.	The staffs at the library are professional and experienced.	5	4	3	2	1

35.	Library staff guides and helps us.	5	4	3	2	1
36.	Library staff are well behaved.	5	4	3	2	1
37.	Borrowing and returning books does not take long.	5	4	3	2	1
38.	The books are well placed on shelves and we have no difficulty finding them.	5	4	3	2	1
39.	The library has plenty of books to borrow.	5	4	3	2	1
40.	The library has enough books in Albanian language.	5	4	3	2	1
41.	The library has enough books in foreign languages.	5	4	3	2	1
42.	I visit the library regularly.	5	4	3	2	1
43.	We are happy with the library's internet services	5	4	3	2	1
44.	Overall, we are happy with the library services.	5	4	3	2	1
45.	Practical work inside and outside the institution is regularly conducted according to the study plan.	5	4	3	2	1
46.	Materials for preparation of practical / laboratory work are provided in advance	5	4	3	2	1
47.	Practical work is constantly supervised by the teacher.	5	4	3	2	1
48.	The practical work is included in the final evaluation.	5	4	3	2	1

**If you have any additional comments or suggestions, please note below:**

---



---



---



---



---



---